



MegaBaby - Delivery Options & Costs

Please contact us (0345 009 1789 | helpline@babyhelpline.co.uk) if you have any issues with your order and we will contact the carrier selected for delivery on your behalf.

United Kingdom Mainland/Northern Ireland

We offer the following delivery options for UK Mainland and Northern Ireland deliveries (with exclusions).



Standard & Free Delivery Areas

The map to the left highlights the areas of the United Kingdom that are eligible for standard and free delivery as detailed below.

Republic of Ireland orders will be delivered by courier as detailed below. We are unable to offer free or standard delivery to the Republic of Ireland.

For an international delivery quote or other query please contact: helpline@babyhelpline.co.uk, tel. 0345 009 1789.

Free Delivery*	Standard Delivery*	Republic of Ireland Delivery***
2-5 Working days**	2-5 Working days**	2-6 Working days** depending on location
£0.00 (on orders over £50)	£2.95 (on orders under £50)	£11.95 (on all orders)

* These delivery options only apply to postal addresses within the United Kingdom

** Working days are: Monday to Friday, 9:00am to 17:30pm

*** For further international delivery options please contact helpline@babyhelpline.co.uk



Split Deliveries

Please note in some cases your order may be sent in more than 1 parcel, especially if you order multiple large products. If you do not receive everything you were expecting in your delivery, please wait a further 2 working days before contacting us as the goods will be in transit.

Delivery Exclusions

All of our deliveries are subject to stock availability and credit card authorisation, and that you are available to accept the delivery.

Extended Delivery

Selected items such as large, bulky or website exclusive items may take a little longer to deliver; if so, this will be indicated on the product information and order summary pages. Please note that some items are only available for delivery to Mainland UK and cannot be sent to offshore islands, BFPO addresses or Northern Ireland – please refer to individual products for delivery restrictions.

What happens if you are not home when your order is delivered?

If you are not in when we attempt delivery, we will leave you a card so that you can rearrange delivery at a convenient time, alternatively we may leave your parcel with a neighbour and leave you a card to advise you.

British Forces Deliveries

British Forces Deliveries BFPO deliveries are charged at £8.95. Please allow up to ten working days from receipt at BFPO Wembley to arrival at your BFPO address. Orders for delivery to BFPO addresses are subject to size and weight restrictions, dependent on the geographical location (max. length 1.05m).

Channel Islands Deliveries

A fixed charge of £13.95 will be made for each order delivered to The Channel Islands. Please select Guernsey or Jersey as your Country when you place your order. All prices are inclusive of applicable UK taxes.

International Deliveries

Please contact helpline@babyhelpline.co.uk (tel. 0345 009 1789) for an up to date quote on international delivery.

We aim to deliver as specified in the table above, however:

- Delivery made by airmail can take up to 30 days
- Import duties and taxes may have to be paid in some countries
- Before ordering please obtain details of these charges from Customs & Excise in the country to which the goods are being dispatched